

# A Short Course in Human Relations

The six most important words are:

"I admit I made a mistake"

The five most important words are:

"You did a good job"

The four most important words are:

"What is your opinion?"

The three most important words are:

"If you please" ; "In my opinion"

The two most important words are:

"Thank you"

The one most important word is:

"We"